



Quintica provides a wide range of IT Service Management solutions including Enterprise and Business Service Management, Application Performance Management, IT Asset Management, Content Management, Security, Infrastructure and network services.

## Benefits

- Short implementation time
- Lower total cost of ownership than competing products
- Comprehensive, all-in-one monitoring suite

### Our Approach:

A consultative approach enables us to align your business objectives to the most innovative, cohesive, and cost-effective solutions and strategy. Our consultants provide superior support, working closely with their customers, to secure and improve network infrastructure and provide a proactive view of the delivery of business-critical IT applications.

Architecture Optimization and Performance is a combination of services and software that are implemented within the Quintica customer environment. It focuses on the capture and analysis of data and protocols to identify capacity bottlenecks.

We make use of Entuity Solutions to deliver this service scale in accordance with:

- Resource Optimization & Management
- Capacity Planning & Decision Support
- Due Diligence & Audit Management
- SLA Management
- Trouble Shooting
- Fault Management
- Inventory & Resource Management.

The Entuity™ Eye of the Storm® (EYE) network management solution helps businesses realize the maximum benefit of today's distributed applications, virtualized environments, network-based services, and contemporary data sharing strategies by ensuring the foundational resource for all these initiatives – the network – is economically deployed and optimally performing.

EYE provides a succinct suite of the most important functionality for network management, presented in an easy to use, quick to deploy format. EYE delivers extremely fast time to value and low total cost of ownership, resulting in superior overall price-performance.

### Standards, Methodologies and Guidelines

Quintica adheres to and follows tried and tested international best practice standards, methodologies and guidelines which include the following:

- COBIT
- ISO/IEC20000
- ITILv3
- PRINCE2

### Related Services

IT Service Management Consulting  
ITIL Training  
PRINCE2 Training

### About Quintica

Quintica is a quality driven, consulting, education, technology and managed service provider. We assist companies to meet their business objectives by understanding and bridging the gap between their defined strategy and operations.

We ensure the correct people, processes (operational & support) and technology are in place to support and deliver the key services your Organisation depends on; this is done using our proprietary methodology, the Q-Journey.

The Q-Journey is based on international standards and frameworks and is delivered through a collaborative approach to ensure the highest level of quality is maintained.

The Q-Journey focuses on helping Organisations manage their COSTS, CASH and CUSTOMERS to ensure long term business sustainability and covers the full spectrum from consulting and training to implementation and cloud computing services.

Quintica was founded in 2001 with a remit to create a classic Service Management company. In 2009, Quintica and the Eaton Group, a telecommunications infrastructure provider, saw an opportunity to extend an existing and very successful joint venture and the two companies merged.

Quintica has developed its business based on four core services; Information Technology, Business Management, Human Resources and Customer Relationship Management, each of which shares an objective to achieve and maintain global standards. Through these services we enable our clients to enhance their business, manage cash-flow, reduce their costs and attract new customers, resulting in businesses which stand head and shoulders above the competition.

To deliver our promise, we access the widest array of specialist expertise. Our approach is a collaborative and consultative one, with no pre-subscribed solution, but rather a bespoke creation deployed to suit your specific requirements based around our methodology.